Working with Device Data Settings

OVERVIEW

Device Data Settings, or DDS, indicate the frequency that the system records and transmits the location of an asset.

The default for the in-vehicle tracking units is to record once every 2 minutes and transmit the data back to the Fleet Complete system every 2 minutes. For the AT-1000 Asset Tracker, the default setting takes a position once every 24 hours when stationary and not attached to a battery or power source and every 4 hours when connected to a power source and/or in motion.
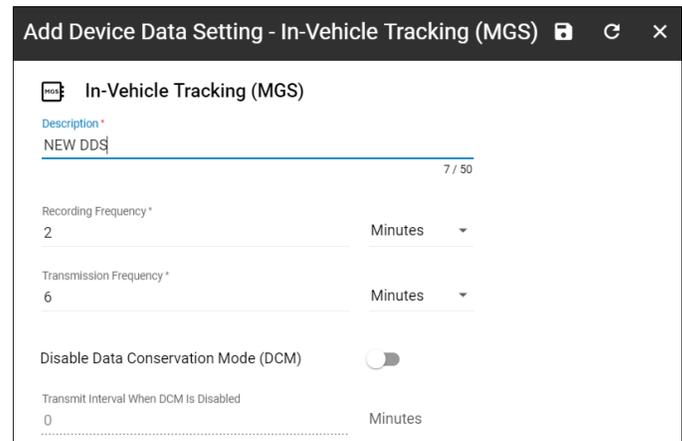
ACCESS DEVICE DATA SETTINGS

1. Log in to Fleet Complete
2. From the *Tracking* screen, click the **Menu Bar** icon on the top left-hand corner to access the Navigation Panel
   ≡ Track
3. Click the **Manage** menu item
4. Select **Devices**

ADD A NEW DEVICE DATA SETTING PARAMETER FOR IN-VEHICLE TRACKING

1. Complete steps 1-4 from **Access Device Data Settings**
2. Click the **Add** button ➕
3. Click **In-Vehicle Tracking** for MGS devices
4. Click **Proceed**
5. Type the *Description* of the new Device Data Setting
6. Type the *Recording Frequency* parameter *(*Minimum of 30 seconds
7. Type the *Transmission Frequency* parameter *(*Minimum of 1 Minute)
8. Drag the slider bar to the right to disable **Data Conservation mode**
9. Type the *Transmit Interval* when Data Conservation Mode is disabled
10. Click the **Save** button 💾

Note: To avoid service overages, use caution when modifying the settings or creating new ones.

ADD A NEW DEVICE DATA SETTING PARAMETER FOR AN ASSET TRACKER AT-1000

1. Complete steps 1-4 from **Access Device Data Settings**
2. Click the **Add** button ➕
3. Click **AT-1000 Asset Tag**
4. Click **Proceed**
5. Type the *Description* of the new Device Data Settings
6. Type the *Stationary Transmit Interval* parameters if External Power Disconnected *(*Minimum of 4 hours and Maximum of 24 hours)
7. Type the *Stationary Transmit Interval* parameters if *External Power Connected (*Minimum of 60 Minutes and Maximum of 24 hours)
8. Drag the slider bar to the right to **Enable Motion Detection.**
9. Type the *Moving Transmit Interval* parameters if *External Power Disconnected (*Minimum of 30 Minutes and Maximum of 24 hours)
10. Type the *Moving Transmit Interval* parameters if *External Power Connected (*Minimum of 30 Minutes and Maximum of 24 hours)
11. Click the **Save** button 💾

Note: To avoid service overages, use caution when modifying the settings or creating new ones.

TO LEARN MORE ABOUT DEVICE DATA SETTINGS

To learn more about Device Data Settings, click the **Help** button located in the top right-hand corner of the tracking screen and perform a keyword search.