Ford Vehicle Readiness: Enrollments and Un-enrollments

Overview

Your vehicles produce informative data from each journey. This data, driven through Ford and Fleet Complete, helps you effortlessly monitor your vehicles to understand where they go, how they're used and how well they're running. These actionable insights can give you more time to focus on your business.

Ford – Vehicle Status

It is necessary that the following steps are completed on all new FCS (FORD Commercial Solutions) subscriptions, or un-enroll from an existing FCS subscription.

Requirement	Action Needed
Vehicle is in active service	The vehicle has been keyed-on within the last7 days
Vehicle has Connectivity	The vehicle is in an area with adequate data coverage (Communication with the vehicle may not be possible in or near locations such as; parking structures, garages, or other areas 0Ut of reach of cellular towers)

Customer Connectivity Settings are enabled	Ensure that Customer Connectivity Settings (CCS), in the vehicle, are enabled
Customer Connectivity Settings are enabled	The vehicle has been taken out of transport mode (the vehicle has been driven more than 124miles/200km or the transport mode notification does not appear on the in-vehicle HMI)

Ford – Dealership Requirements

All required Un-enrollment request are performed and completed by the FORD Dealership
prior to shipping/transportation of a vehicle sale or change of ownership.

Post submission:
Enrollments and Un-enrollments

Once an enrollment or un-enrollment request has been initiated, please key-on the vehicle.

The vehicle may need to be keyed on for up to 10 minutes, as to allow the enrollment or un-enrollment to be completed. This is necessary due to the duration of the time needed to apply software changes to the vehicle.