



Welcome to the Fleet Complete eBook Series

R2.5.4 - FC VISION - MOBILE APPLICATION

Software Version: R2.5.4
Publication Date: July 2018
Author: Training Department

Table of Contents

How to use this eBook

This online format enables you to locate topics of interest by using a dynamic table of contents.

1. To access a topic, click a blue underlined hyperlink.
2. To return to the Table of Contents page, click the Grey Book icon that is located in the upper right corner of every page.

Tip!

You can also press the CTRL and F keys at the same time to perform key word searches.

Copyright 2018 Complete Innovations Inc.
All rights reserved. No part of this document may be reproduced in any form, including photocopying or translation to another language, except with the express written consent of Complete Innovations.
Fleet Complete is a registered trademark of Complete Innovations Inc. All other product and service names mentioned herein are trademarks of their respective owners and are used only for reference without any intent to infringe.

FC Vision – Mobile Application

[Overview](#)

[Key Benefits](#)

[FC Vision Tiers](#)

[Logging In](#)

[Vision Dashboard](#)

[Select Your Vehicle](#)

[Selecting an Assigned Vehicle](#)

[Start Trip](#)

[Screen Rotation](#)

[Permissions](#)

[Trip Screen](#)

[Trip Tutorial](#)

[Trip Tutorial Continued](#)

[Triggered Alert](#)

[Leaving the Vehicle](#)

[Settings Cogwheel](#)

[Settings Menu](#)

[Settings- Uploads](#)

[Settings- Alerts](#)

[Settings- Allow Screen to Sleep](#)

[Settings- Camera](#)

[Settings- Change Password](#)

[Settings- About](#)

[Settings- Log Out](#)



Overview

Fleet Complete Vision provides the advantage of fleet telematics and in-cab visual or audio notifications to help improve driving skills and protect against fraudulent at-fault claims or cargo theft.

This cost-effective solution delivers an extra layer of safety and security to businesses in order to help manage risks and company reputation using photos and video clips when alerts are triggered. For example, when an instance of lane departure or harsh braking occurs.

Overview:

- Read the slide.



Table of Contents

Key Benefits

- Leading driver safety program at a small cost
- Event videos and in-cab audio notifications
- Bring-your-own-device (BYOD) available
- Advanced driver-assistance system (ADAS)



Overview:

Read the slide.

FC Vision Tiers

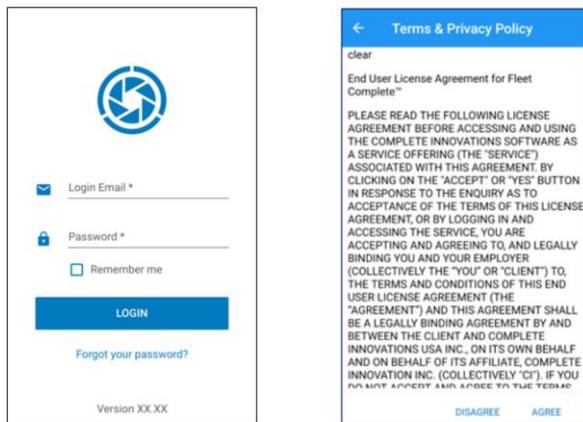


Overview:

- There are currently 3 package options when using FC Vision
 - **Tier 1** – using an **Android** BYOD device, videos and photos are taken using the camera on the device. Alerts are detected and triggered using the sensors and GPS capabilities that come as a standard part of the smartphone. FC Vision will become available on iOS devices in future releases.
- Tiers 2 & 3 will be available in a future release. Availability dates will be communicated out via the Product Team.
 - **Tier 2** – a combination of both BYOD and Fleet Complete-provided dashcam device. The dashcam is used to record the video and photos while the smartphone is used for its internal sensors and GPS capabilities.
 - **Tier 3** – uses an upgraded Fleet Complete-provided dashcam device that includes the sensors otherwise included on the smartphone and also offers photo and video options the same as in *Tier 2*.
- Each of these tiers can also be bundled or unbundled, meaning they can also be used with an in-vehicle MGS vehicle tracking device as needed, either an MGS700 or 800.
- Unbundled – Access only to Trip Replay feature via FC Web (not using an MGS700 or 800 device)
- Bundled – Access to full version of FC Web (using an MGS700 or 800 device)



Logging in



Overview:

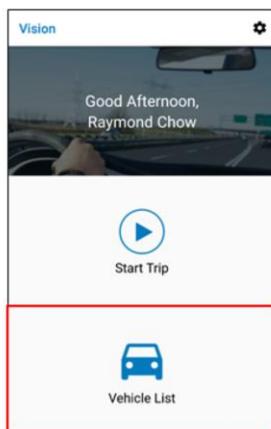
- To log in to the FC Vision app you must provide your login details, which consist of email address and password.
- As a driver, your login credentials are automatically emailed to you once your Account Administrator has set up your Resource Record within the Fleet Complete application.

Steps: Logging in to the FC Vision Mobile App

1. In the *Login Email* field, type the email address associated with your account
2. In the *Enter Password* field, type your password information
3. Click the **Login** button
4. To accept the *End User License Agreement for Fleet Complete*, read the content and then tap the **AGREE** button



Vision Dashboard



Overview:

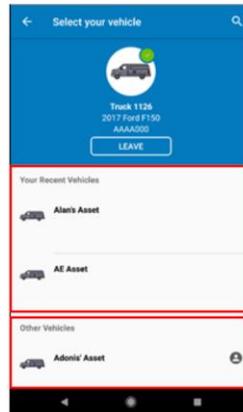
- Once you have logged in to the FC Vision Mobile application, the Vision Dashboard displays by default.
- The Vision Dashboard includes the following options:
 - Start Trip
 - Vehicle List, and the
 - Settings Cogwheel
- Let's take a look at how to Connect to a vehicle.

Steps: Vision Dashboard Options

1. From the *Vision Dashboard*, tap **Vehicle List**



Select Your Vehicle



Overview:

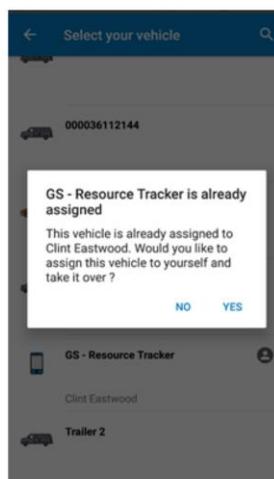
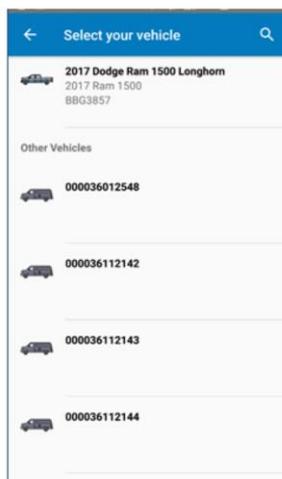
- From the *Select Your Vehicle* screen a list of all vehicles in your fleet are displayed in two sections:
 - **Your Recent Vehicles:** lists the first two vehicles you were most recently connected to
 - The **Other Vehicles:** lists all other vehicles in your fleet in an alphanumerical order
- To **connect** a vehicle, tap on the vehicle's description
- You can either scroll to the bottom of the vehicle list to find a vehicle, or you can search using the magnifying glass in order to quickly filter the list
- Typing a minimum of 1 character will begin to narrow down the search results automatically
- The vehicle's **profile** displays at the top of the screen. It includes the following information:
 - License plate
 - Make
 - Model and
 - Year

Steps: Connecting to a Vehicle

1. Tap the vehicle description from the Recent Vehicles or the Other Vehicles section



Selecting an Assigned Vehicle



Overview:

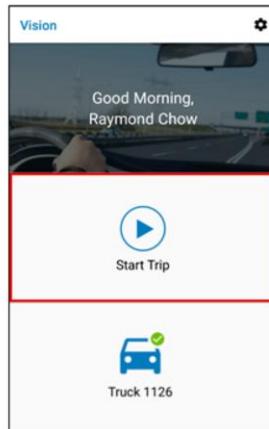
- When a driver selects a vehicle that has already been assigned to another driver, the *Assign* button will instead be named **Reassign**.
- When tapping *Reassign*, a pop-up warning appears alerting the driver that someone else is currently assigned to this vehicle and asks if the driver would still like to proceed.
- The driver can select **No** and choose a different vehicle from the list, or they can select **Yes** which removes the existing driver associated with the vehicle and assigns themselves as the current driver.
- If another driver is logged in when you re-assign the vehicle to yourself, they will get a pop-up message on their app stating that you have assigned the truck to yourself and essentially removed their association with the vehicle. If they are logged out but forgot to/did not disconnect from the vehicle beforehand, they will get the notification once they log back in to the app.

Steps: Selecting an Assigned Vehicle

1. Tap **NO** to choose another vehicle from the list
2. Tap **YES** to continue connecting with this vehicle and remove the existing driver



Start Trip



Overview:

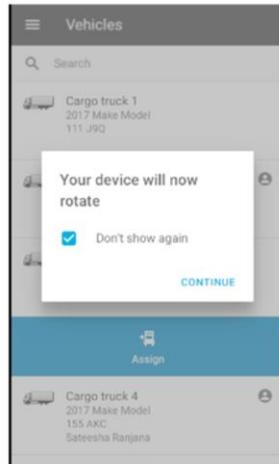
- Once a vehicle has been selected, the Drivers can start the trip
- The screen will rotate to landscape view and the *Trip Screen* displays automatically

Steps: Starting a Trip

- To begin the trip, tap **Start Trip**.



Screen Rotation



Overview:

- Once a vehicle has been selected and the trip is started, a pop-up window displays alerting the driver that the screen will now rotate to a landscape view and allow them to begin their trip.
- The driver can select the checkbox for "Don't show again" in order to stop this message from appearing when they connect to vehicles going forward.

Steps:

1. Tap the checkbox for "Don't show again" as needed
2. Tap **Continue** to rotate the screen and begin the trip



Permissions

- Activate overlay permission
- Allow Vision to access photos, media, and files on your device
- Allow Vision to make and manage phone calls
- Allow Vision to always run in the background
- Allow Vision to take pictures and record video

Overview:

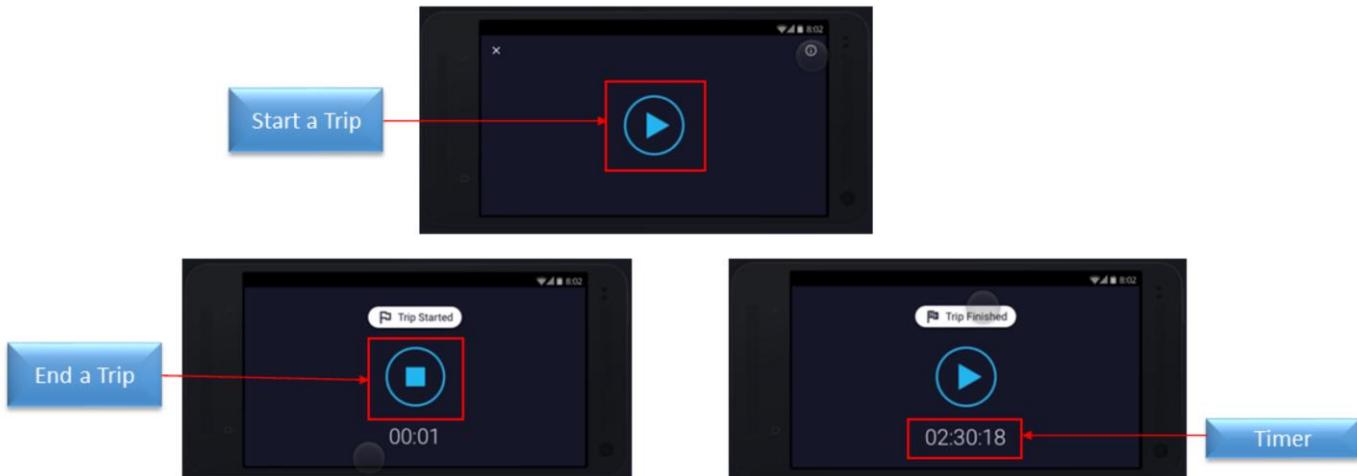
- Prior to the first trip, the application will request that you grant the following set of permissions:
 - Activate overlay permission
 - Allow Vision to access photos, media, and files on your device
 - Allow Vision to make and manage phone calls
 - Allow Vision to take pictures and record video
- If you do not allow all permissions, you will not be able to start a trip.

Steps: Allowing Permissions

1. Tap **Allow** to each pop up message to start your trip



Trip Screen – Beginning & Ending a Trip



Overview:

- Once the screen rotates to landscape view, the Trip Screen displays automatically.
- Tap the **Play** button at the center of the screen to start the trip.
- A white flag notification appears at the top of the screen confirming that the Trip has started.
- The timer displays the elapsed time for which the trip has been ongoing.
- Tapping the **Stop** button will end the Trip.
- When a trip is ended, you can press the Play button again to start a new trip.

Steps: Starting and Ending a Trip

1. Tap the right-facing triangle **Play** button to begin the Trip
2. Tap the square **Stop** button to end the Trip



Table of Contents

Trip Tutorial

Let's take a look at the Trip Tutorial.

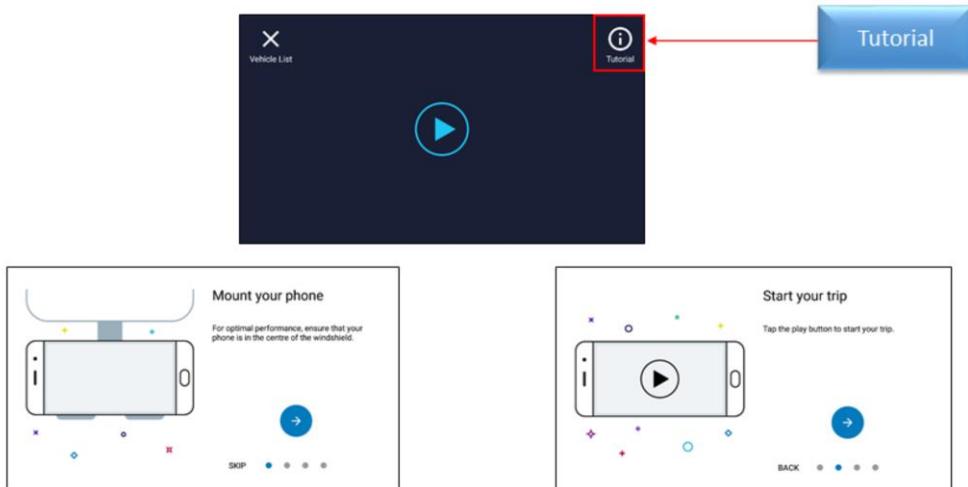


Overview:

- Read the slide.



Trip Tutorial



Overview:

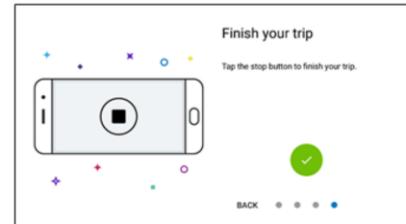
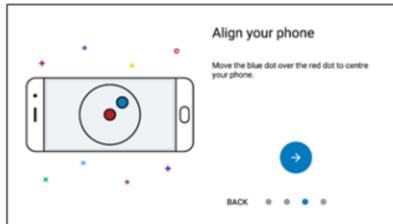
- The Tutorial button is located at the top right hand corner of the Trip Screen
- The Trip Tutorial assists with the following:
 - Mounting the phone
 - Starting your trip
 - Aligning your phone &
 - Finishing your trip

Steps: Trip Tutorial

1. Tap the Trip Tutorial button
2. Follow the on-screen instructions to Mount &
3. Start your trip



Trip Tutorial



Steps: Trip Tutorial steps continued

1. Follow the on-screen instructions to Align your phone &
2. Finish your trip



Trip Screen - Triggered Alert

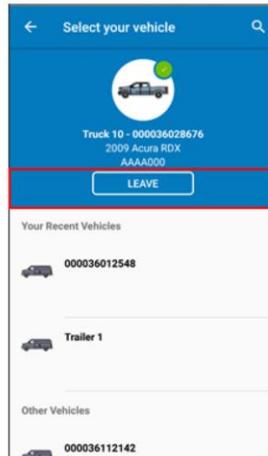


Overview:

- When an alert happens there is an audio or visual alert depending on the app's alert settings. By default, audio alerts will play.
 - Visual alerts pop up for 1-2 seconds
 - Audio alerts are voiced through the speaker of the phone or dashcam
- Photos or videos from the phone's camera or the dashcam device will be uploaded to FC Web when an alert is triggered.
- Video Capture Alerts include:
 - Lane departure
 - Harsh Cornering
 - Rapid Acceleration
 - Harsh Braking
 - High-severity Tailgating
 - Stop sign, and
 - Speeding
- Photo Alerts include:
 - Lane Drift, and
 - Low-severity Tailgating
- Alerts can only be either audio OR visual, not both at the same time.



Leaving the Vehicle



Overview:

- When a driver has completed their work for the day, they must disconnect from the vehicle so other drivers can connect to it as needed.
- Recorded events are displayed in Trip Replay *exclusively*
- Tapping the vehicle the driver is currently connected to from the **Vehicles** list allows them to either *Continue* or *Leave* the vehicle.

Steps: Leaving the Vehicle

1. From the Main Menu, tap **Vehicles**
2. Tap the vehicle description from the list that the driver is currently connected to
3. Tap **Continue** to stay connected, or tap **Leave** to disconnect from the vehicle



Table of Contents

Settings Menu

Let's now review the Settings menu.

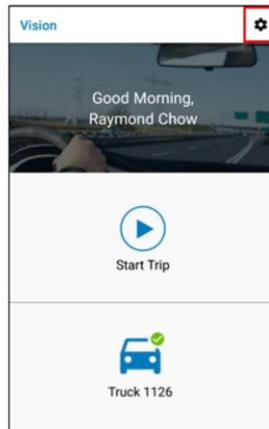


Overview:

- Read the slide.



Settings Cogwheel

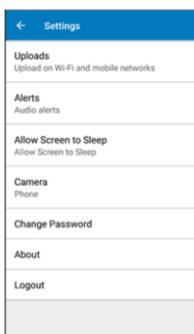


Overview:

- The Settings Cogwheel includes a menu of additional options for the application.
- It is located at the top right hand corner of the Vision Dashboard.
- Let's take a look at the Settings Menu.



Settings Menu



Overview:

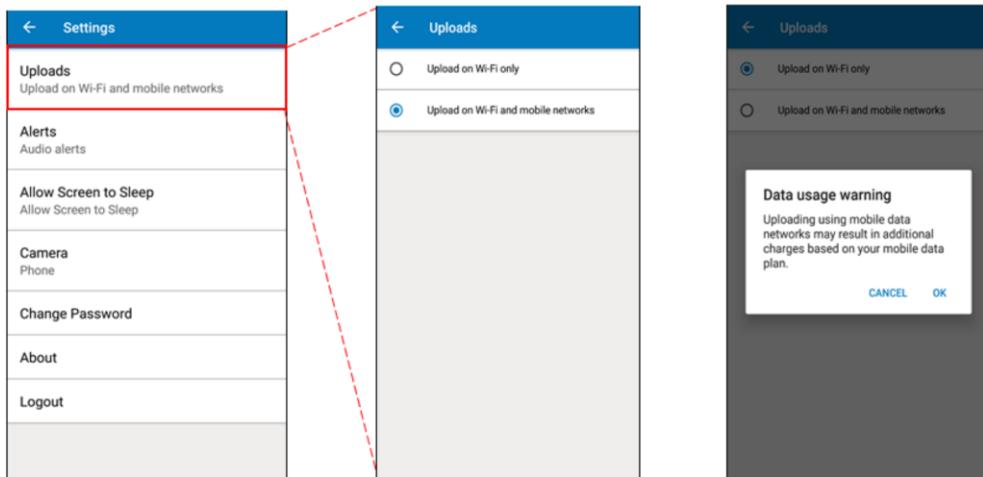
- The Settings Menu of the FC Vision Mobile App provides the following options:
 - Uploads
 - Alerts
 - Allow Screen to Sleep
 - Camera
 - Change Password
 - About, and
 - Logout
- Let's take a closer look at the menu items

Steps:

1. From the Vision Dashboard, tap the **Setting Cogwheel** button



Settings -Uploads



Overview:

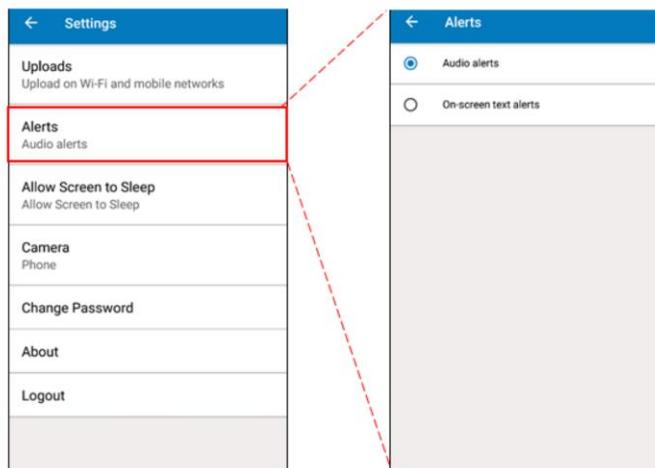
- Cellular Data for Uploads allows the driver to select if they want to use their cellular data plan or Wi-Fi only.
- Drivers can select **Upload on Wi-Fi only**
- Alternatively, they can select **Upload on Wi-Fi and Mobile Networks**
- Selecting this option displays a pop-up window warning regarding data usage when not connected to Wi-Fi.

Steps: Using Cellular data for uploads

1. From the *Settings* menu, tap **Uploads**
2. Tap the radio buttons for either **Upload on Wi-Fi only**, or **Upload on Wi-Fi and mobile networks**



Settings – Alerts



Overview:

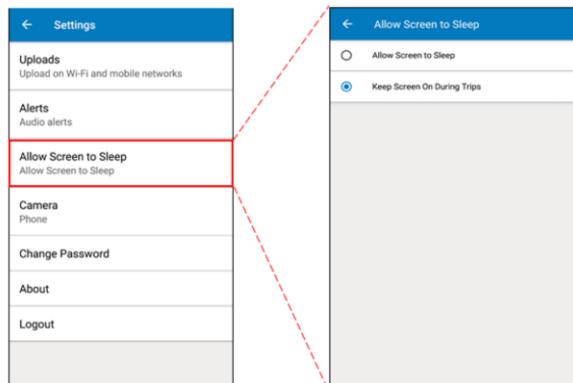
- Alerts allows the driver to set whether they would like their alerts via audio or as on-screen text.
- Audio alerts will play by default via the smartphone or dashcam speakers.

Steps: Alerts

1. From the *Settings* menu, tap **Alerts**
2. Tap the radio button for **Audio alerts** to receive alerts audibly
3. Alternatively, tap the radio button for **On-screen text alerts** to receive alerts as a visual notification on the phone or dashcam screen



Settings - Allow Screen to Sleep



Overview:

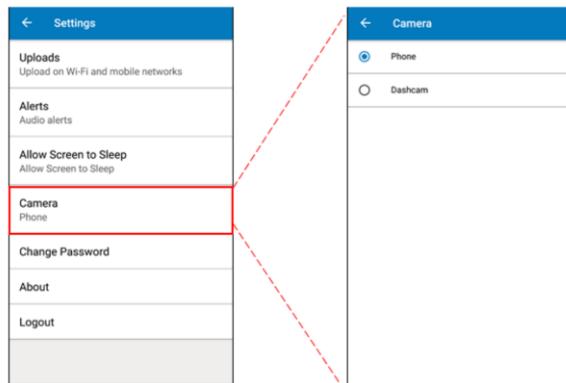
- The Allow Screen to Sleep options include:
 - Allow Screen to Sleep (this will default to your phones settings, within display and sleep options) &
 - Keep Screen On During Trips (this will lock the screen display to be on during all trips)

Steps: Allowing Screen to Sleep

1. From the *Settings* menu, tap **Allow Screen to Sleep**
2. Tap the radio button for **Allow Screen to Sleep**
3. Alternatively, tap the radio button for **Keep Screen On During Trips**



Settings - Camera



Overview:

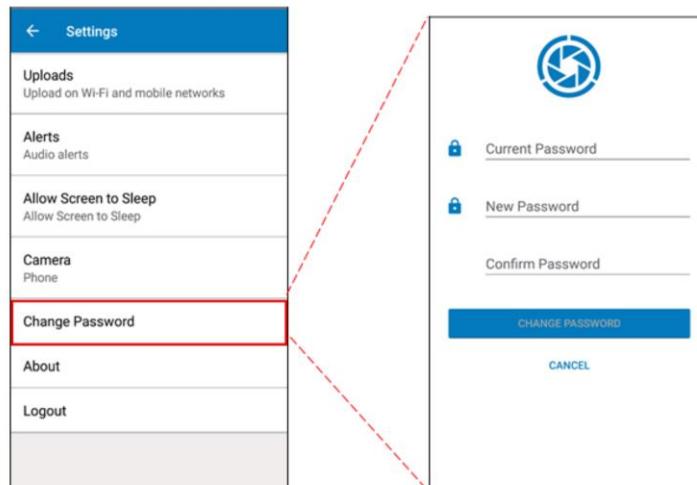
- The Camera option allows the Driver to set whether they would like to use their Phone's camera during the trip or the Dashcam's camera

Steps: Selecting Camera Options

1. From the *Settings* menu, tap **Camera**
2. Tap the radio button for **Phone** to use the phone's camera OR
3. Alternatively, tap the radio button for **Dashcam** to use the Dashcam's camera



Settings - Change Password



Overview:

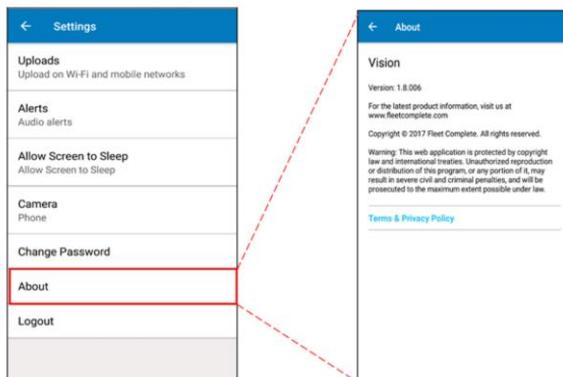
Change Password allows the driver to change the current password they use to log in to the FC Vision Mobile App.

Steps: Changing a Password

1. From the *Settings* menu, tap **Change Password**
2. In the **Current Password** field, type the current password
3. In the **New Password** field, type the new password
4. In the **Confirm Password** field, type the new password again
5. Tap **Change Password**



Settings - About



Overview:

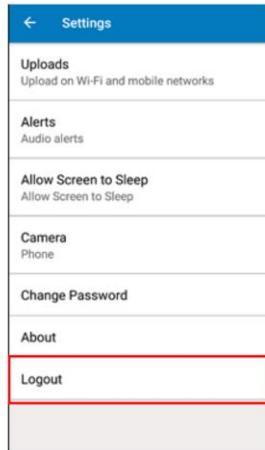
- The **About** screen displays information pertaining to the application’s software version, copyright, and copyright protection information.
- It also lists the Terms and Privacy Policy for the FC Vision Mobile app

Steps: Accessing About screen

1. From the *Settings* menu, tap **About**



Settings- Log Out



Overview:

- When a driver has completed their work for the day, they can disconnect from their vehicle and log out of the Mobile App.

Steps: Logging out of the Mobile App

1. From the *Settings* Menu, tap **Logout**



Thank You!